

Title

Quality Management

Scope

Proposal to strengthen the training offer of the Tomar School of Technology (ESTT) of the Polytechnic of Tomar (IPT), through the microcredential course in Quality Management with a view to operational application in the current context of Organisations.

In line with this, we submit this proposal to create a new course entitled “Quality Management”, which would carry 3 ECTS credits and correspond to a total of 81 hours (21 of which would be contact hours).

Context

Quality management in organisations is a pressing need, given the constantly changing context. The quality management approach contributes to the sustainable development of organisations by enhancing effectiveness, promoting efficiency and fostering innovation from the perspective of the various relevant stakeholders.

Target Audience

Technicians, middle management staff and senior executives staff from public or private organisations who are interested in acquiring or developing knowledge and skills in quality management applied to organisations.

Student Places

The minimum number of places is ten (10).

Course Structure

The training will cover the following topics, as indicated in the attached form IPT.SIGQ.MOD FOR 10 10 — 2:

1. Principles of quality management;
2. Standards and benchmarks for quality management;
3. Legal and regulatory requirements relevant to quality;
4. Implementation and development of the quality management system;
5. Continuous improvement.

Assessment Method

Written test — 100%